## Local Data Dashboard

User guide

#### Introduction

We have developed an interactive dashboard for Local Pharmaceutical Committees (LPCs). The dashboard provides analysis of the Dispensing Contractors Data series, published by the NHS Business Services' Authority.

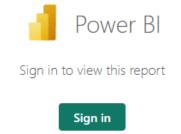
The dashboard provides an overview of activity at both LPC and individual pharmacy level. It also allows for benchmarking against other LPCs across the country. The information contained in the Dashboard will enable LPCs to provide bespoke support to pharmacies to maximise NHS revenues.

The Dashboard can also be used as a source of evidence to help to support conversations and funding bids with local commissioners.

#### Access and sign-in

The Local Data Dashboard can be found at the CCA website <a href="here">here</a>.

When you scroll down, you will be invited to sign in with your Microsoft ID. When you click 'sign in', a pop-up window will appear, where you can enter your credentials.



#### Page 0 - Contents

#### **Local Data Dashboard**



#### March 2025 summary:

Number of contractors

Number of items dispensed

Number of national clinical services delivered

10,411

96,035,361

1,412,061



1. LPC summary

Pharmacy benchmarking

. Compare pharmacies

4. Average volumes by LPC

5. LPC and National harmacy Benchmarking

Intra-company benchmarking

All data is publicly available from the NHS Business Services' Authority, as part of their Dispensing Contractors Data series. Current data runs until March 2025.

The contents page provides an overview of the sector in the most recent month for which data is available.

The first value shows the number of active pharmacies. Pharmacies are deemed to be active if they dispensed one or more items.

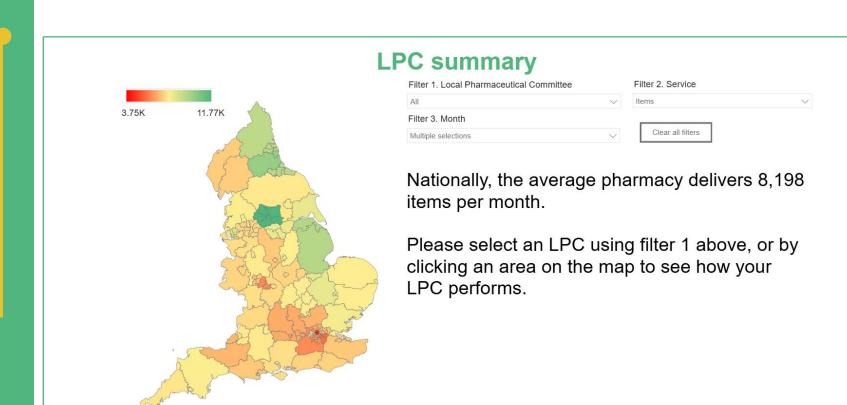
The second value shows the number of items dispensed.

The third value shows the number of claims for national clinical services.

Below the summary, there are shortcut buttons to take you to other pages within the dashboard.

The contents can also be accessed using the menu on the bottom of the dashboard.

#### Page 1 – LPC summary



The map on this page shows data for every LPC in England.

Users can select an LPC using either filter 1, or by clicking on the map to see further insights.

Services can be selected using filter 2, items is the default.

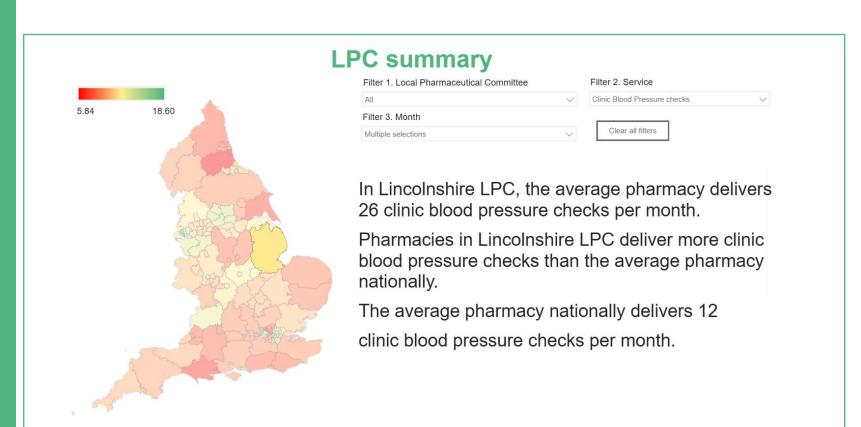
Dates can be selected using filter 3, the default is the most recent 3 months for which data is available.

For each service, LPCs in green have a higher number of claims for the selected service, per pharmacy, than those in red.

The legend on the top left of the graph shows the scale from the LPC with the lowest average claims per pharmacy to the highest average claims per pharmacy.

To the right of the graph there is text which displays the average number of claims per pharmacy nationally, and instructions to see further insights on your LPC.

## Page 1 – LPC summary (continued)



When an LPC is selected using either the map or filter 1, the text box will display further insights.

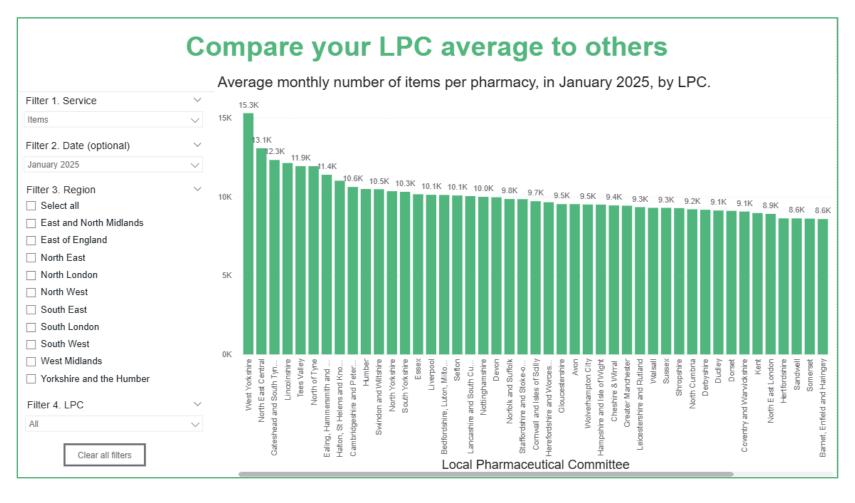
In the screenshot on the left, Lincolnshire LPC has been selected by clicking on it on the map.

"Clinic Blood Pressure checks" has been selected from filter 2. Filter 3 has been left at the default.

When an area and service are selected the dashboard will show:

- The average monthly number of claims for pharmacies in that LPC.
- Whether this is above, below, or similar to the national average.
- The average number of claims for pharmacies nationally.

## Page 2 – Compare all LPCs



This page enables benchmarking across LPCs.

Users may select one or more CPE England to compare LPCs or select one or more individual LPCs, using the menus on the left-hand side.

A service must be selected using filter 1.

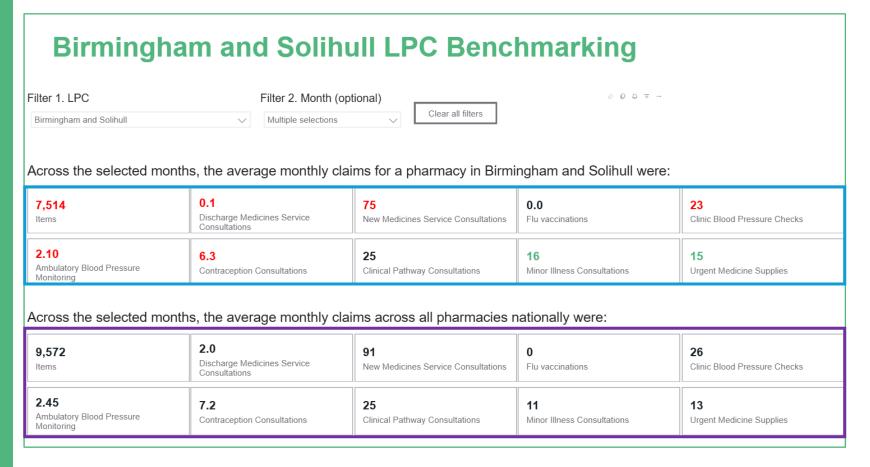
The other filters remain optional.

Filter 2 allows users to select data for a specific month (or months). The default is the most recent month for which data is available.

Filter 3 allows for filtering by Community Pharmacy England region. To note, these are not aligned to the pharmacies NHS England region.

Filter 4 allows users to filter for specific LPCs. This allows users to compare a number of LPCs in different regions, or only specific LPCs within a region.

## Page 3 – compare LPCs



This page benchmarks the average service claims for pharmacies in a selected LPC against the average for all pharmacies nationally.

Filter 1 allows the user to select an LPC.

Filter 2 allows the user to select a month (or months) to see data for. The default is the most recent 3 months for which data is available.

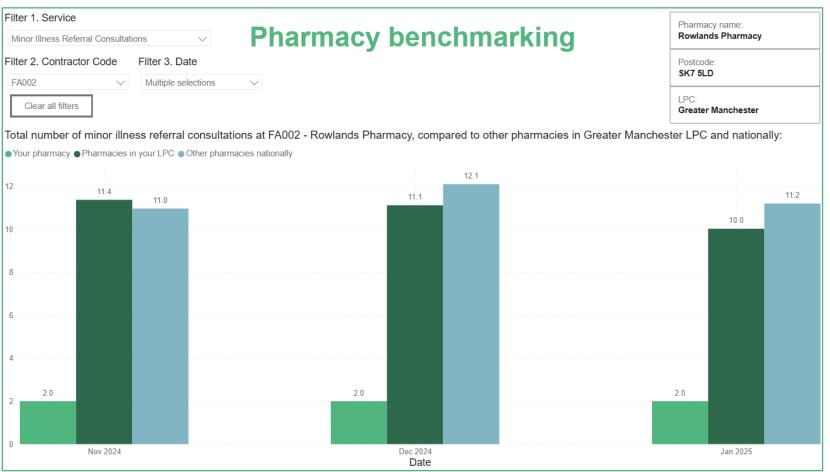
In the example on the left-hand side, Filter 1 is set to Birmingham and Solihull LPC.

The values within the blue box show the average claims per pharmacy for various services across the LPC selected using filter 1, for the months selected using filter 2.

The box outlined in purple shows the average claims per pharmacy nationally.

If the value in the blue box is more than 10% greater than the national average, the value will turn green. If it is within 10% of the national average, it will remain black. If it is more than 10% below the national average, the value will turn red.

## Page 4 – Pharmacy benchmarking



This page shows claims data by month for a service (defined using filter 1). The default is Items.

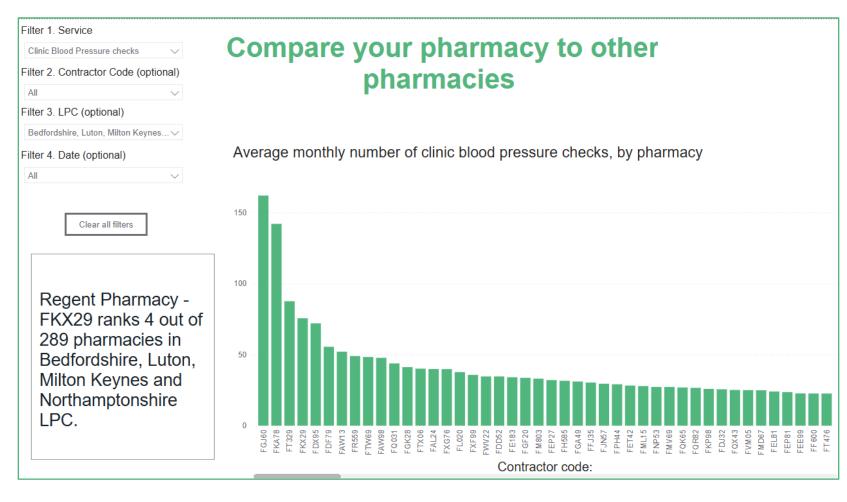
An individual pharmacy can be benchmarked by selecting the contractor code (F-code) using filter 2.

Once a contractor code has been selected, it will display the data for the most recent 3 months by default. Other months can be selected using filter 3.

Within the specific example, the dashboard shows:

- FA002 claimed for fewer minor illness referral consultations than other pharmacies in Manchester in November and December 2024, and January 2025. The same is true comparing FA002 to all pharmacies nationally.
- A typical pharmacy in Manchester claims for fewer minor illness referral consultations than the typical pharmacy nationally.

## Page 5 – all pharmacy comparison



This page allows users to see average monthly claims volumes for all individual pharmacies nationally, and across their LPC.

This can be done by:

- Selecting a service using Filter 1.
- Selecting a pharmacy, an LPC, or the dates for comparison using filters 2, 3 or 4.

In this example, the service selected is urgent medicine supply consultations. The LPC selected is Bedfordshire, Luton, Milton Keynes and Northamptonshire LPC.

The graph on the right-hand side shows pharmacies ranked by their average monthly claims for urgent medicine supply.

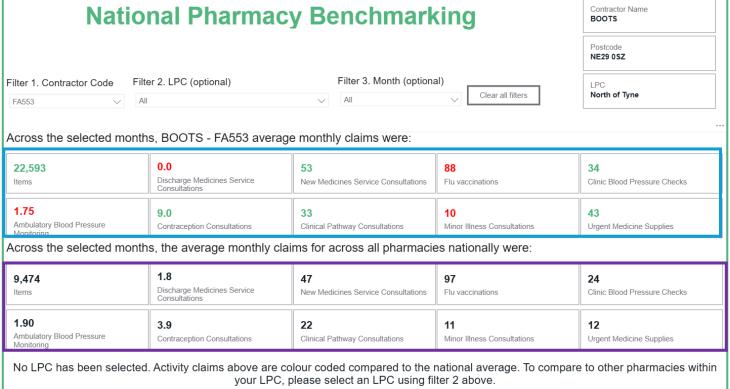
Hovering over a bar will show additional information, such as the average number of claims and the pharmacy name.

Clicking on the bar will show further details about the pharmacies ranking to the left of the graph, with an example in the box to the left of the graph.

Users may highlight a specific pharmacy using Filter 2, and the bar for that specific pharmacy will turn red.



# Page 6 – pharmacy benchmarking (all services)



This page benchmarks individual pharmacies against other pharmacies nationally, and within their LPC.

Filter 1 allows the user to select a pharmacy using their contractor code. A contractor code must be selected to see the data.

Filter 2 allows the user to select an LPC. When no LPC is selected, the pharmacy is benchmarked against all pharmacies nationally. When an LPC is selected, it is benchmarked against other pharmacies within the LPC.

Filter 3 allows the user to select a month (or months) to see data for.

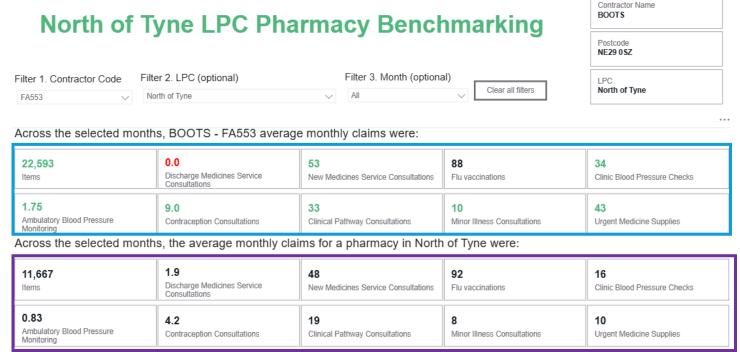
In the example on the left-hand side, Filter 1 is set to FA553. There are no LPC or month filters applied.

The values within the blue box show the number of claims for various services across all months. If multiple months are selected, it shows the average claims per month.

The box outlined in purple shows the average claims per pharmacy across the selected area (either national, or LPC).

If the value in the blue box is more than 10% greater than the national average, the value will turn green. If it is within 10% of the national average, it will remain black. If it is more than 10% below the national average, the value will turn red.

## Page 6 – pharmacy benchmarking



When an LPC is selected using filter 2, the values in the purple box show the average metrics across all pharmacies within the LPC.

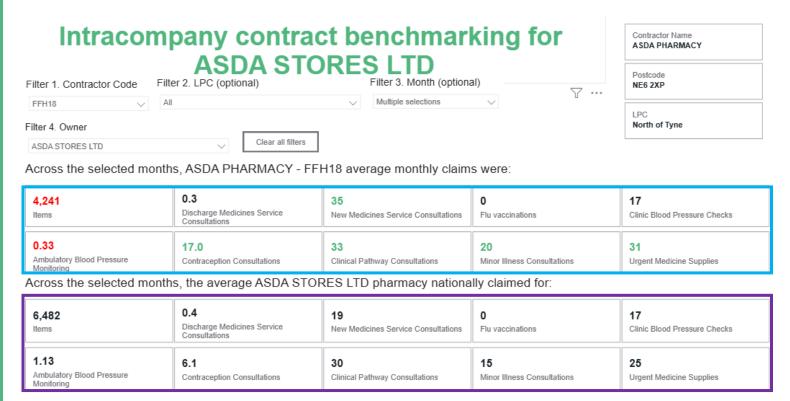
The colour of the values in the blue box will be dependent on how the pharmacy compares to the average within the LPC.

If the value in the blue box is more than 10% greater than the LPC average, the value will turn green. If it is within 10% of the LPC average, it will remain black. If it is more than 10% below the LPC average, the value will turn red.

In this example, when the LPC is selected, the values in the blue box for ambulatory blood pressure monitoring and minor illness consultations turn from red to green. This means FA553 has delivered less of these services than the average pharmacy nationally, but more than the average pharmacy within their LPC.

The value for flu vaccinations turns from red to black, meaning that this pharmacy delivers less than other pharmacies nationally, but about the same as other pharmacies within their LPC.

#### Page 7 – intracompany benchmarking



No LPC has been selected. Activity claims above are colour coded compared to the national average for ASDA STORES LTD pharmacies. To compare to other ASDA STORES LTD pharmacies within your LPC, please select an LPC using filter 2 above.

This page enables the user to benchmark an individual pharmacy to other pharmacies with the same owner, both nationally, and within their LPC.

The filters operate in the same way as on page 5 of the dashboard (explained in slide 10 and 11 of this guide).

In the example on the left-hand side, the user has selected:

- Contractor Code as FFH18 using filter 2.
- Owner as ASDA Stores LTD using filter 4.

There are no month or LPC filters applied.

The box outlined in blue shows the average number of claims for various services.

The box outlined in purple shows the average claims per ASDA pharmacy across the selected area.

In this case, there are no LPC filters applied, and the dashboard is benchmarking FFH18 against all other ASDA pharmacies.

The dashboard shows that FFH18 performs better than other ASDA stores nationally for certain services (those with green values), but worse for other services (those with red values).

# Page 7 – intracompany benchmarking (continued)

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Minor Illness Consultations

27

Urgent Medicine Supplies

#### Intracompany contract benchmarking for Contractor Name ASDA PHARMACY **ASDA STORES LTD** Postcode Filter 2. LPC (optional) Filter 3. Month (optional) Filter 1. Contractor Code NE6 2XP Multiple selections North of Tyne FFH18 North of Tyne Filter 4. Owner Clear all filters ASDA STORES LTD Across the selected months, ASDA PHARMACY - FFH18 average monthly claims were: 0.3 4,241 35 0 17 Discharge Medicines Service Items New Medicines Service Consultations Flu vaccinations Clinic Blood Pressure Checks Consultations 0.33 17.0 33 20 Ambulatory Blood Pressure Contraception Consultations Clinical Pathway Consultations Minor Illness Consultations Urgent Medicine Supplies Across the selected months, the average ASDA STORES LTD pharmacy in North of Tyne LPC claimed for: 0.1 6.674 0 Discharge Medicines Service New Medicines Service Consultations Flu vaccinations Clinic Blood Pressure Checks Consultations

27

Clinical Pathway Consultations

1.13

Monitoring

Ambulatory Blood Pressure

12.9

Contraception Consultations

Once an LPC is selected, the dashboard will compare that pharmacy to other pharmacies of the same owner within the LPC.

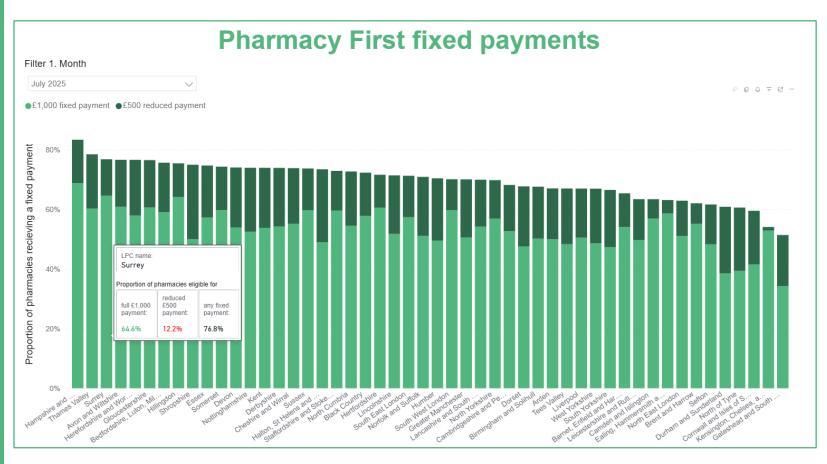
The box outlined in purple shows the average claims per ASDA pharmacy across the selected area.

In this case, the dashboard is benchmarking pharmacy FFH18 against all ASDA pharmacies in North of Tyne LPC.

The user can see that once the LPC is selected, the value for discharge medicines service (DMS) consultations and clinic blood pressure (BP) checks changes from black to green.

This means FFH18 delivered about the same number of DMS and BP checks as other ASDA pharmacies nationally, but more than other ASDA pharmacies in North of Tyne LPC.

## Page 8 – Pharmacy First fixed payments



This page shows the proportion of pharmacies eligible to receive the monthly fixed payment for Pharmacy First

Prior to June 2025, a pharmacy was eligible for a monthly fixed payment of £1,000 if they delivered more than a specified number of clinical pathway consultations.

From June 2025, all pharmacies must be signed up to deliver the hypertension case finding service (HCFS) and the pharmacy contraception service (PCS) to receive a fixed payment.

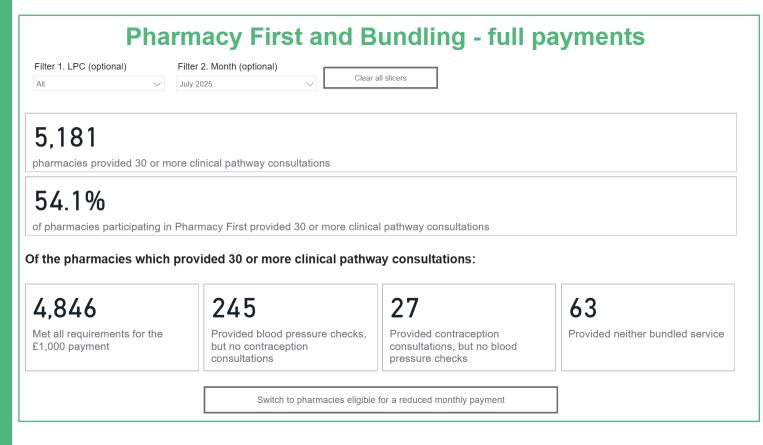
We have assessed whether a pharmacy has claimed for a HCFS or PCS consultation within the last 12 months as a proxy for being signed up to deliver the service.

A pharmacy delivering 30 or more clinical pathway consultations is eligible for a £1,000 fixed payment. A pharmacy delivering between 20 and 29 clinical pathway consultations is eligible for a reduced £500 fixed payment.

When hovering above a bar on the chart, a tooltip will show the proportion of pharmacies eligible for the full £1,000 payment, the reduced £500 payment, and the proportion eligible for any payment.

If the proportion of pharmacies eligible is more than 10% greater than the national average, the value will turn green. If it is within 10% of the national average, it will remain black. If it is more than 10% below the national average, the value will turn red.

## Page 9 – Pharmacy First and bundling



This page shows the impact of Pharmacy First bundling on fixed payment eligibility from June 2025.

The first value shows the number of pharmacies which delivered 30 or more clinical pathway consultations (the activity threshold for the full fixed payment)

The 2<sup>nd</sup> value shows the proportion of pharmacies who delivered at least 1 Pharmacy First consultation (any element), who delivered 30 or more clinical pathway consultations.

The values below provide a breakdown of whether those pharmacies met the bundling requirements. The values (from left to right) show:

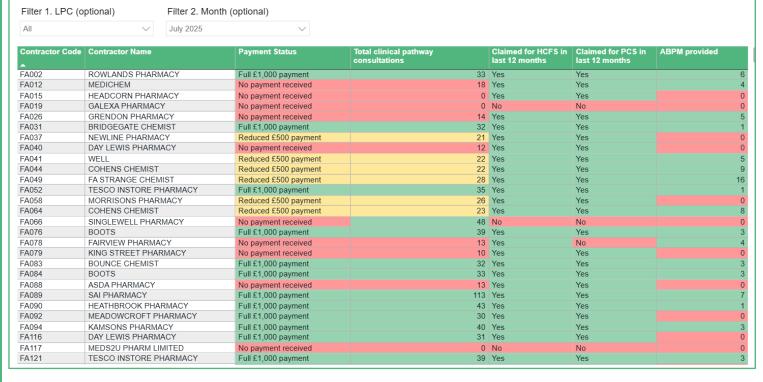
- 1. The number of pharmacies who met the activity threshold for the month(s) selected using filter 2, **and** at least one blood pressure check **and** one contraception consultation in the last 12 months.
- 2. The number of pharmacies who met the activity threshold and delivered at least one blood pressure check in the last 12 months but **did not** deliver any contraception consultations in the last 12 months.
- 3. The number of pharmacies who met the activity threshold and delivered at least one contraception consultation in the last 12 months but **did not** deliver any blood pressure checks in the last 12 months.
- The number of pharmacies who met the activity threshold but did not provide any blood pressure checks or contraception consultations in the last 12 months.

The button at the bottom of the dashboard shows the same metrics for pharmacies delivering between 20 and 29 consultations.



## Page 10 – bundling by pharmacy

#### **Pharmacy First and Bundling - payments by pharmacy**



This page shows the impact of bundling on each pharmacy. The columns (from left to right) show:

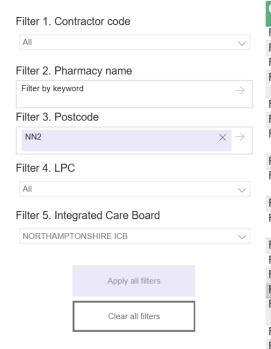
- 1. The contractor code
- 2. The contractor name
- 3. The fixed monthly payment received by the contractor (£1,000, £500 or £0).
- 4. The total clinical pathway consultations delivered. The cells background is colored depending on the attainment against the activity thresholds. Red is less than 20, yellow is between 20 and 29, and green is 30 or more clinical pathway consultations.
- 5. Whether the pharmacy has claimed for at least one clinic blood pressure check or ambulatory blood pressure monitoring (ABPM) consultation in the last 12 months. The cell background will be red if they haven't, and green if they have.
- Whether the pharmacy has claimed for at least one pharmacy contraception service consultation in the last 12 months. The cell background will be red if they haven't, and green if they have.
- 7. Whether the pharmacy has claimed for at least one ABPM consultation in the last month. The cell background will be red if they haven't, and green if they have. The requirement to deliver at least one ABPM has been suspended indefinitely and is not currently required to receive any fixed payment.

This page may be filtered by LPC (using filter 1) or by month (using filter 2).



# Page 11 – lookup information about a pharmacy

#### Lookup information about a pharmacy



<b>Contractor Code</b>	Pharmacy name	Address line 1	Postcode
FET52	WELL	3 ADELAIDE STREET	NN2 6AR
FEW62	ALLISON'S PHARMACY	56 KINGSLEY PARK TERRACE	NN2 7HH
FF205	JARDINES PHARMACY	48 HIGH STREET	NN29 7AB
FF362	TOUCHWOOD PHARMACY	UNIT 13	NN2 7BD
FFH93	WELL	48 HIGH STREET	NN29 7AB
FFJ35	JHOOTS PHARMACY	42 SEMILONG ROAD	NN2 6BU
FGE84	NORTHAMPTON PHARMACY	THE PINES SURGERY	NN2 8LL
FGJ60	CHEMIST NEAR ME	42 SEMILONG ROAD	NN2 6BU
FHJ06	KINGSTHORPE PHARMACY	EASTERN AVENUE SOUTH	NN2 7JN
FL020	WEST CHEMIST	4 KINGSLEY PARK TERRACE	NN2 7HG
FM151	MORNINGSIDE PHARMACY	EASTERN AVENUE SOUTH	NN2 7BE
FPA79	LLOYDSPHARMACY	10 GREENVIEW DRIVE	NN2 7LA
FRL55	BALMORAL PHARMACY	QUEENSVIEW MEDICAL CENTRE	NN2 6LS
FT635	LOYAL HEALTHCARE LTD	1 MANOR COURT	NN29 7TR
FTJ82	GREENVIEW PHARMACY	10 GREENVIEW DRIVE	NN2 7LA
FTW69	MORNINGSIDE PHARMACY	THE PINES SURGERY	NN2 8LL
FVE10	BOOTS	1-2 ALEXANDRA TERRACE	NN2 7SJ
FWD45	CROYLAND LTD	77 LONDON ROAD	NN29 7QP

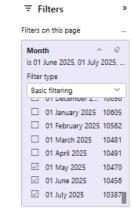
This page allows you to search for a pharmacy using a number of filters. It will display the relevant pharmacies contractor code, name, the first line of the address and the postcode. There are 5 filters:

- 1. Contractor code (ODS or F-Code) a dropdown list
- 2. Pharmacy name free text
- 3. Postcode free text
- 4. LPC dropdown list
- 5. Integrated Care Board dropdown list

Users can choose as many filters as they like. In the example to the right, the dashboard is showing pharmacies with a postcode containing NN2 (defined in filter 3), within Northamptonshire ICB.

Once users have chosen the filters they wish to apply; they will need to press the "apply all filters" button below the filters. The table will then update.

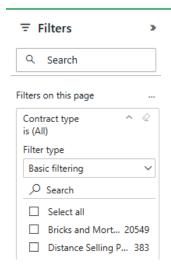
Where pharmacies have changed owners, there may be multiple results for pharmacies at the same address and postcode. Users may wish to use the month filter on the right-hand side of the dashboard to ensure only recent pharmacies are displayed.



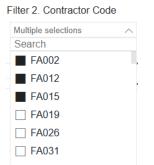
#### General

Clear all filters

This button clears the filters on the page and returns to the default page setting.



- Additional filters can be accessed from the right hand-side of the dashboard.
- On all pages, there is a filter which allows the user to switch between all pharmacies, DSP only and Bricks & Mortar only.
- Default setting is data for all types of pharmacies.



- To select multiple options from a dropdown filter, hold CTRL on your keyboard and select the options
  you wish to choose.
- To search for an option from a dropdown menu, select the dropdown menu. Then press CTRL + F simultaneously and it will allow you to search. To note: this currently only works on the longer menus, such as Contractor Codes.

Pharmacy Codes (or F-Codes) can be found using the NHS England Organisational Data Service Data Search and Export tool, available <a href="here">here</a>.

#### Contact us

For further support, please contact Sam Chidlow via CCA.dashboard@thecca.org.uk



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