



Local Data Dashboard

User guide





Introduction



The CCA have developed an interactive dashboard for Local Pharmaceutical Committees (LPCs). The dashboard provides analysis of the Dispensing Contractors Data series, published by the NHS Business Services' Authority.

The dashboard provides an overview of activity at both LPC and individual pharmacy level. It also allows for benchmarking against other LPCs across the country. The information contained in the Dashboard will enable LPCs to provide bespoke support to pharmacies to maximise NHS revenues.

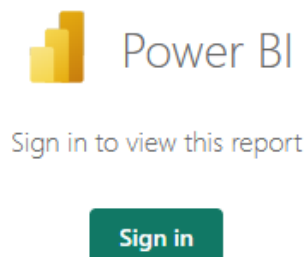
The Dashboard can also be used as a source of evidence to help to support conversations and funding bids with local commissioners.



Access and sign-in

The Local Data Dashboard can be found at the CCA website [here](#).

When you scroll down, you will be invited to sign in with your Microsoft ID. When you click 'sign in', a pop-up window will appear, where you can enter your credentials.



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Local Data Dashboard



March 2025 summary:

Number of contractors

10,411

Number of items dispensed

96,035,361

Number of national clinical services delivered

1,412,061

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All data is publicly available from the NHS Business Services' Authority, as part of their Dispensing Contractors Data series. Current data runs until March 2025.

The contents page provides an overview of the sector in the most recent month for which data is available.

The first value shows the number of active pharmacies. Pharmacies are deemed to be active if they dispensed one or more items.

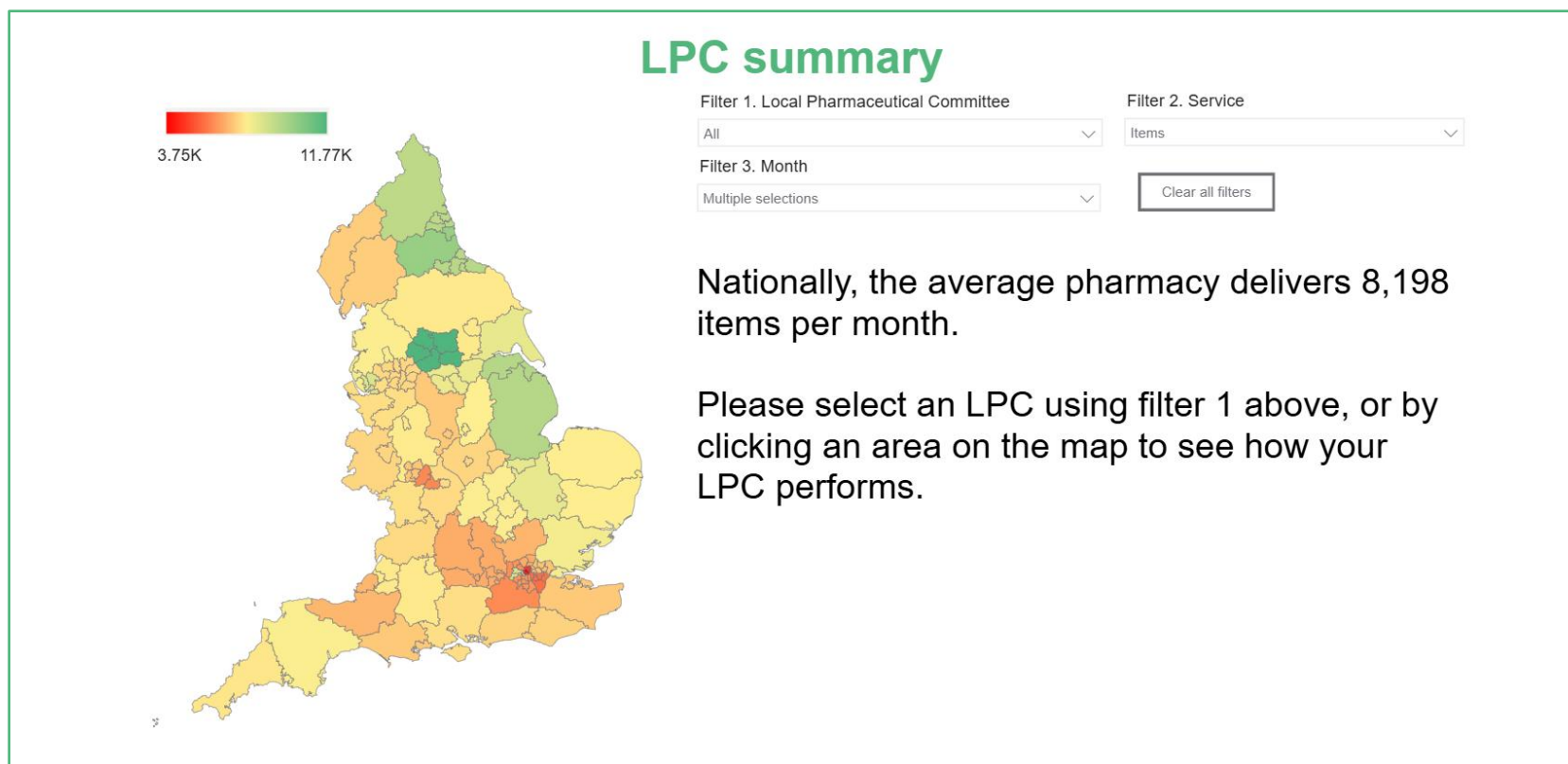
The second value shows the number of items dispensed.

The third value shows the number of claims for national clinical services.

Below the summary, there are shortcut buttons to take you to other pages within the dashboard.

The contents can also be accessed using the menu on the bottom of the dashboard.

Page 1 – LPC summary



The map on this page shows data for every LPC in England.

Users can select an LPC using either filter 1, or by clicking on the map to see further insights.

Services can be selected using filter 2, items is the default.

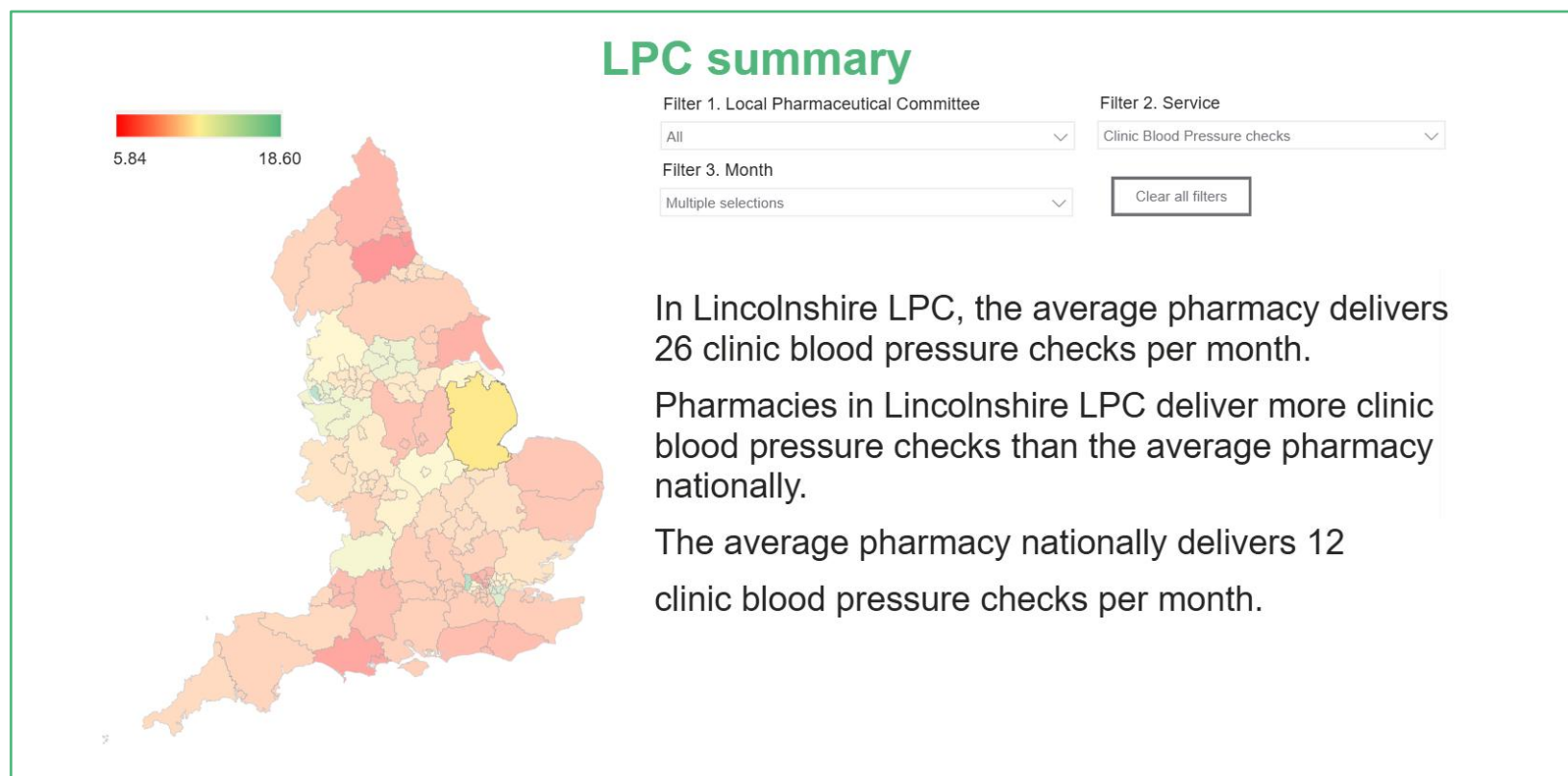
Dates can be selected using filter 3, the default is the most recent 3 months for which data is available.

For each service, LPCs in green have a higher number of claims for the selected service, per pharmacy, than those in red.

The legend on the top left of the graph shows the scale from the LPC with the lowest average claims per pharmacy to the highest average claims per pharmacy.

To the right of the graph there is text which displays the average number of claims per pharmacy nationally, and instructions to see further insights on your LPC.

Page 1 – LPC summary (continued)



When an LPC is selected using either the map or filter 1, the text box will display further insights.

In the screenshot on the left, Lincolnshire LPC has been selected by clicking on it on the map.

“Clinic Blood Pressure checks” has been selected from filter 2. Filter 3 has been left at the default.

When an area and service are selected the dashboard will show:

- The average monthly number of claims for pharmacies in that LPC.
- Whether this is above, below, or similar to the national average.
- The average number of claims for pharmacies nationally.

Page 2 – Pharmacy Benchmarking



This page shows claims data by month for a service (defined using filter 1). The default is Items.

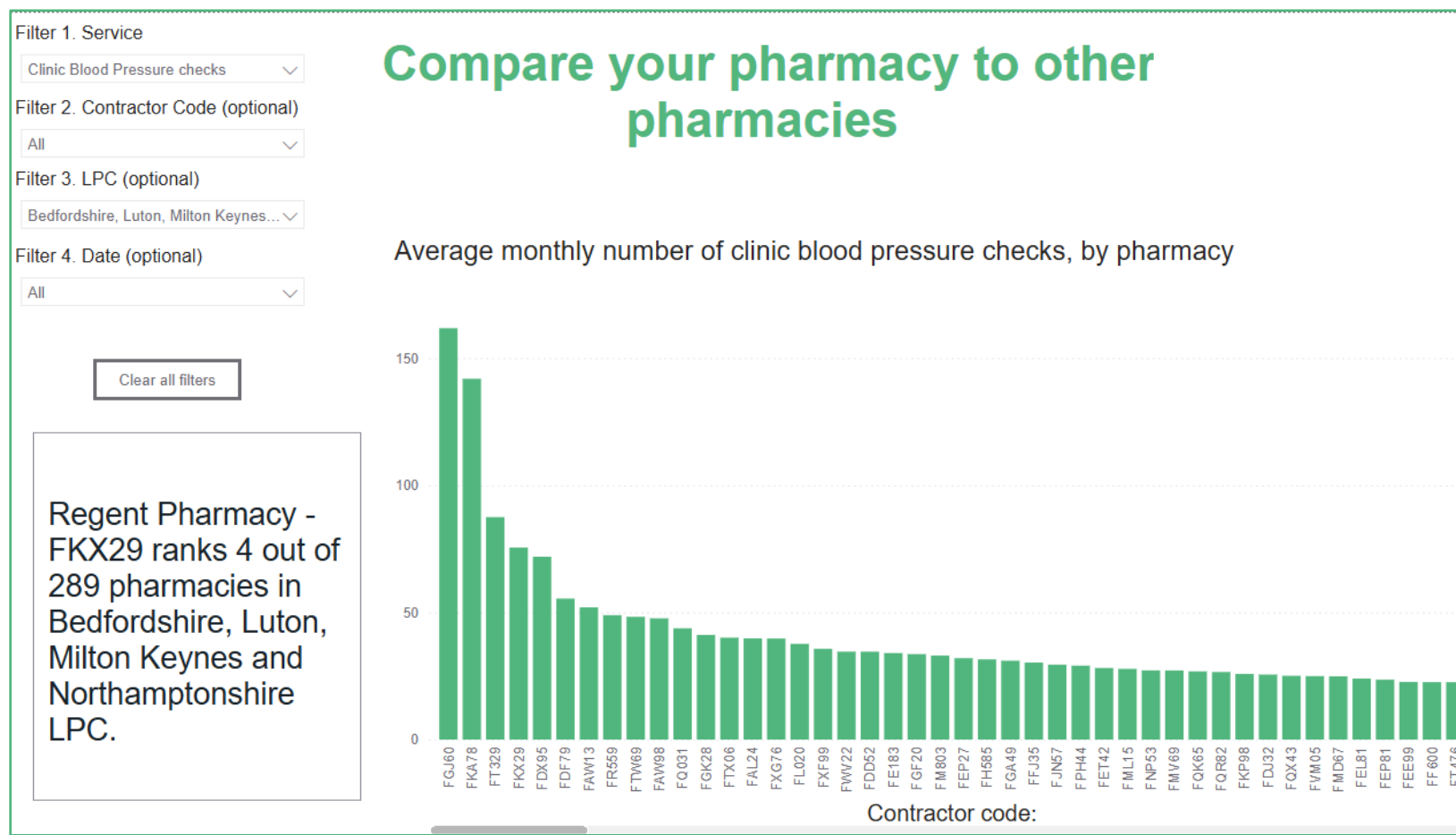
An individual pharmacy can be benchmarked by selecting the contractor code (F-code) using filter 2.

Once a contractor code has been selected, it will display the data for the most recent 3 months by default. Other months can be selected using filter 3.

Within the specific example, the dashboard shows:

- FA002 claimed for fewer minor illness referral consultations than other pharmacies in Manchester in November and December 2024, and January 2025. The same is true comparing FA002 to all pharmacies nationally.
- A typical pharmacy in Manchester claims for fewer minor illness referral consultations than the typical pharmacy nationally.

Page 3 – Compare pharmacies



This page allows users to see average monthly claims volumes for all individual pharmacies nationally, and across their LPC.

This can be done by:

- Selecting a service using Filter 1.
- Selecting a pharmacy, an LPC, or the dates for comparison using filters 2, 3 or 4.

In this example, the service selected is urgent medicine supply consultations. The LPC selected is Bedfordshire, Luton, Milton Keynes and Northamptonshire LPC.

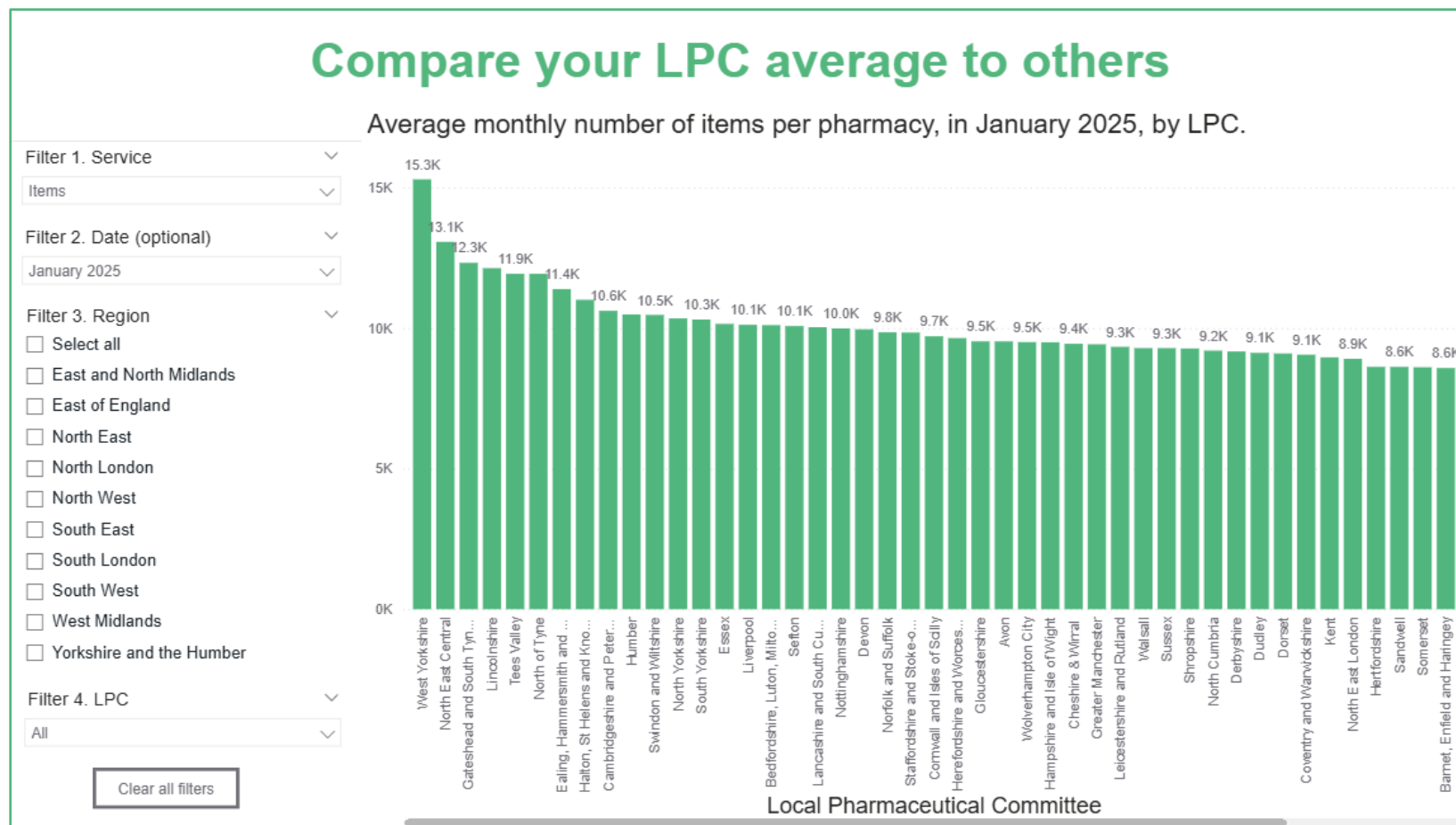
The graph on the right-hand side shows pharmacies ranked by their average monthly claims for urgent medicine supply.

Hovering over a bar will show additional information, such as the average number of claims and the pharmacy name.

Clicking on the bar will show further details about the pharmacies ranking to the left of the graph, with an example in the box to the left of the graph.

Users may highlight a specific pharmacy using Filter 2, and the bar for that specific pharmacy will turn red.

Page 4 – Compare LPCs



This page enables benchmarking across LPCs.

Users may select one or more CPE England to compare LPCs or select one or more individual LPCs, using the menus on the left-hand side.

A service must be selected using filter 1.

The other filters remain optional.

Filter 2 allows users to select data for a specific month (or months). The default is the most recent month for which data is available.

Filter 3 allows for filtering by Community Pharmacy England region. To note, these are not aligned to the pharmacies NHS England region.

Filter 4 allows users to filter for specific LPCs. This allows users to compare a number of LPCs in different regions, or only specific LPCs within a region.

Page 5 – LPC and national pharmacy benchmarking

National Pharmacy Benchmarking

Filter 1. Contractor Code Filter 2. LPC (optional) Filter 3. Month (optional)

FA553 All All [Clear all filters](#)

Contractor Name
BOOTS

Postcode
NE29 0SZ

LPC
North of Tyne

Across the selected months, **BOOTS - FA553** average monthly claims were:

22,593 Items	0.0 Discharge Medicines Service Consultations	53 New Medicines Service Consultations	88 Flu vaccinations	34 Clinic Blood Pressure Checks
1.75 Ambulatory Blood Pressure Monitoring	9.0 Contraception Consultations	33 Clinical Pathway Consultations	10 Minor Illness Consultations	43 Urgent Medicine Supplies

Across the selected months, the average monthly claims for across all pharmacies nationally were:

9,474 Items	1.8 Discharge Medicines Service Consultations	47 New Medicines Service Consultations	97 Flu vaccinations	24 Clinic Blood Pressure Checks
1.90 Ambulatory Blood Pressure Monitoring	3.9 Contraception Consultations	22 Clinical Pathway Consultations	11 Minor Illness Consultations	12 Urgent Medicine Supplies

No LPC has been selected. Activity claims above are colour coded compared to the national average. To compare to other pharmacies within your LPC, please select an LPC using filter 2 above.

This page benchmarks individual pharmacies against other pharmacies nationally, and within their LPC.

Filter 1 allows the user to select a pharmacy using their contractor code. A contractor code must be selected to see the data.

Filter 2 allows the user to select an LPC. When no LPC is selected, the pharmacy is benchmarked against all pharmacies nationally. When an LPC is selected, it is benchmarked against other pharmacies within the LPC.

Filter 3 allows the user to select a month (or months) to see data for.

In the example on the left-hand side, Filter 1 is set to FA553. There are no LPC or month filters applied.

The values within the blue box show the number of claims for various services across all months. If multiple months are selected, it shows the average claims per month.

The box outlined in purple shows the average claims per pharmacy across the selected area (either national, or LPC).

If the value in the blue box is more than 10% greater than the national average, the value will turn green. If it is within 10% of the national average, it will remain black. If it is more than 10% below the national average, the value will turn red.

Page 5 – LPC and national pharmacy benchmarking

North of Tyne LPC Pharmacy Benchmarking

Filter 1. Contractor Code Filter 2. LPC (optional) Filter 3. Month (optional)

FA553 North of Tyne All Clear all filters

Contractor Name
BOOTS

Postcode
NE29 0SZ

LPC
North of Tyne

When an LPC is selected using filter 2, the values in the purple box show the average metrics across all pharmacies within the LPC.

The colour of the values in the blue box will be dependent on how the pharmacy compares to the average within the LPC.

If the value in the blue box is more than 10% greater than the LPC average, the value will turn green. If it is within 10% of the LPC average, it will remain black. If it is more than 10% below the LPC average, the value will turn red.

In this example, when the LPC is selected, the values in the blue box for ambulatory blood pressure monitoring and minor illness consultations turn from red to green. This means FA553 has delivered less of these services than the average pharmacy nationally, but more than the average pharmacy within their LPC.

The value for flu vaccinations turns from red to black, meaning that this pharmacy delivers less than other pharmacies nationally, but about the same as other pharmacies within their LPC.

Across the selected months, BOOTS - FA553 average monthly claims were:

22,593 Items	0.0 Discharge Medicines Service Consultations	53 New Medicines Service Consultations	88 Flu vaccinations	34 Clinic Blood Pressure Checks
1.75 Ambulatory Blood Pressure Monitoring	9.0 Contraception Consultations	33 Clinical Pathway Consultations	10 Minor Illness Consultations	43 Urgent Medicine Supplies

Across the selected months, the average monthly claims for a pharmacy in North of Tyne were:

11,667 Items	1.9 Discharge Medicines Service Consultations	48 New Medicines Service Consultations	92 Flu vaccinations	16 Clinic Blood Pressure Checks
0.83 Ambulatory Blood Pressure Monitoring	4.2 Contraception Consultations	19 Clinical Pathway Consultations	8 Minor Illness Consultations	10 Urgent Medicine Supplies

Page 6 – intercompany benchmarking

Inter-company contract benchmarking for ASDA STORES LTD

Filter 1. Month
All

Filter 2. Contractor Code
FFH18

Filter 3. LPC
All

Filter 4. Owner
ASDA STORES LTD

Clear all filters

Contractor Name
ASDA PHARMACY

Postcode
NE6 2XP

LPC
North of Tyne

Across the selected months, ASDA PHARMACY - FFH18 average monthly claims were:

4,130 Items	0.0 Discharge Medicines Service Consultations	17 New Medicines Service Consultations	32 Flu vaccinations	39 Clinic Blood Pressure Checks
1.33 Ambulatory Blood Pressure Monitoring	6.3 Contraception Consultations	19 Clinical Pathway Consultations	10 Minor Illness Consultations	37 Urgent Medicine Supplies

Across the selected months, the average ASDA STORES LTD pharmacy nationally claimed for:

6,670 Items	0.6 Discharge Medicines Service Consultations	13 New Medicines Service Consultations	45 Flu vaccinations	18 Clinic Blood Pressure Checks
0.91 Ambulatory Blood Pressure Monitoring	2.8 Contraception Consultations	26 Clinical Pathway Consultations	13 Minor Illness Consultations	27 Urgent Medicine Supplies

No LPC has been selected. Activity claims above are colour coded compared to the national average for ASDA STORES LTD pharmacies. To compare to other ASDA STORES LTD pharmacies within your LPC, please select an LPC using filter 3 above.

This page enables the user to benchmark an individual pharmacy to other pharmacies with the same owner, both nationally, and within their LPC.

The filters operate in the same way as on page 5 of the dashboard (explained in slide 10 and 11 of this guide).

In the example on the left-hand side, the user has selected:

- Contractor Code as FFH18 using filter 2.
- Owner as ASDA Stores LTD using filter 4.

There are no month or LPC filters applied.

The box outlined in blue shows the average number of claims for various services.

The box outlined in purple shows the average claims per ASDA pharmacy across the selected area.

In this case, there are no LPC filters applied, and the dashboard is benchmarking FFH18 against all other ASDA pharmacies.

The dashboard shows that FFH18 performs better than other ASDA stores nationally for certain services (those with green values), but worse for other services (those with red values).

Page 6 – intercompany benchmarking (continued)

Inter-company contract benchmarking for ASDA STORES LTD

Filter 1. Month: All
Filter 2. Contractor Code: FFH18
Filter 3. LPC: North of Tyne
Filter 4. Owner: ASDA STORES LTD
Clear all filters

Contractor Name
ASDA PHARMACY
Postcode
NE6 2XP
LPC
North of Tyne

Across the selected months, ASDA PHARMACY - FFH18 average monthly claims were:

4,130 Items	0.0 Discharge Medicines Service Consultations	17 New Medicines Service Consultations	32 Flu vaccinations	39 Clinic Blood Pressure Checks
1.33 Ambulatory Blood Pressure Monitoring	6.3 Contraception Consultations	19 Clinical Pathway Consultations	10 Minor Illness Consultations	37 Urgent Medicine Supplies

Across the selected months, the average ASDA STORES LTD pharmacy in North of Tyne LPC claimed for:

6,786 Items	0.1 Discharge Medicines Service Consultations	12 New Medicines Service Consultations	35 Flu vaccinations	14 Clinic Blood Pressure Checks
0.47 Ambulatory Blood Pressure Monitoring	8.0 Contraception Consultations	26 Clinical Pathway Consultations	15 Minor Illness Consultations	30 Urgent Medicine Supplies

Once an LPC is selected, the dashboard will compare that pharmacy to other pharmacies of the same owner within the LPC.

The box outlined in purple shows the average claims per ASDA pharmacy across the selected area.

In this case, the dashboard is benchmarking pharmacy FFH18 against all ASDA pharmacies in North of Tyne LPC.

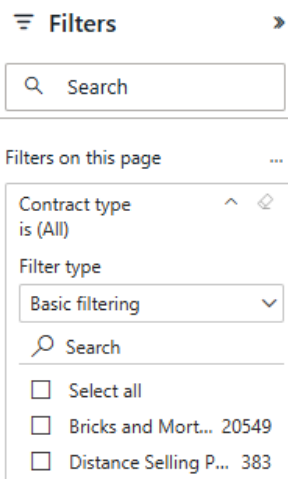
The user can see that once the LPC is selected, the value for flu vaccinations turns from red to black.

This means FFH18 delivers less flu vaccines than other ASDA pharmacies nationally, but about the same as other ASDA pharmacies in North of Tyne LPC.

General

Clear all filters

- This button clears the filters on the page and returns to the default page setting.



Filters

Search

Filters on this page

Contract type is (All)

Filter type

Basic filtering

Search

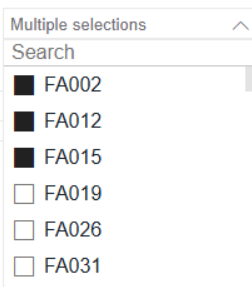
☐ Select all

☐ Bricks and Mort... 20549

☐ Distance Selling P... 383

- Filters can be accessed from the right hand-side of the dashboard.
- On all pages, there is a filter which allows the user to switch between all pharmacies, DSP only and Bricks & Mortar only.
- Default setting is data for all types of pharmacies.

Filter 2. Contractor Code



Multiple selections

Search

☒ FA002

☒ FA012

☒ FA015

☐ FA019

☐ FA026

☐ FA031

- To select multiple options from a dropdown filter, hold CTRL on your keyboard and select the options you wish to choose.
- To search for an option from a dropdown menu, select the dropdown menu. Then press CTRL + F simultaneously and it will allow you to search. To note: this currently only works on the longer menus, such as Contractor Codes.

Pharmacy Codes (or F-Codes) can be found using the NHS England Organisational Data Service Data Search and Export tool, available [here](#).

Contact us

For further support, please contact Sam Chidlow via
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www.thecca.org.uk



Company Chemists' Association



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Company Chemists'
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